Procedure 4.1516

Suspicious Mail Packages Unattended Bags, Boxes, Or Backpacks Unknown Substances Procedure

If you receive suspicious mail, package, or encounter an unknown object or substance:

Dial 9-943-8721 on any campus phone or call 943-8721 on any cell phone for the BCCC Police Duty Officer.

- 1. Tell the Duty Officer:
 - a. Your name
 - b. The exact location of the suspicious mail, package, or unknown object or substance
 - c. If you or someone else has been exposed
 - d. If medical attention is required
- 2. Close all windows and doors in your immediate work area.
- 3. Alert others in your immediate work area of the situation
- 4. Keep a safe distance and attempt to secure the area, so that no one can enter
- 5. Do not move, handle, touch, or pick up the suspicious item
- 6. Pull the nearest fire alarm pull station and evacuate the building via the nearest exit
- 7. Go to the safe zone for your building

What is considered suspicious?

- No return address or restrictive markings such as "personal", "confidential".
- Possibly mailed from a foreign country
- Misspelled words or names
- Addressed to a title only or incorrect title "Chairman", "Dean", "Professor", "Doctor", etc.
- Badly typed or written
- Protruding wires
- Lopsided or uneven packaging
- Rigid or bulky
- Strange odor
- Oily stains, discolorations, or crystallization on the wrapper or label.
- Excessive tape or string

A substance should be considered unknown if it appears powdery or crystalline and/or is found in a location or on a surface on campus, where it would not normally be seen or used; it is white or off white or pastel in color.

References

Legal References: OSH Act of 1970 – General Duty Clause, Section 5

SACSCOC References: CS 3.11.2

Cross References:

History

Senior Staff Review/Approval Dates: 11/9/2015

Board of Trustees Review/Approval Dates: *Enter date(s) here*

Implementation Dates: 11/9/2015

